



Privacy Policy

Opera Anywhere is committed to ensuring the information you share with us is recorded accurately, retained securely and used only according to your relationship, consent and interests with us. If you have any queries about this Policy or how we use your personal information, please contact us using the details at the end of this Privacy Policy.

Your consent

At the point of providing us with your personal information, we will seek your consent to our processing such information in accordance with the purposes and provisions of this Privacy Policy.

How do we collect your information?

We obtain personal information from you when you enquire about our activities, become a member, donate to us, purchase a ticket to an event.

What information do we collect?

We collect personal data as defined by the General Data Protection Regulation (GDPR). This may include your name, email address, postal address, telephone number, and payment details if you make a donation or a payment. We will keep information which identifies you only if you purchase tickets, donate or subscribe to our newsletter.

Such personal information may include, but is not limited to:

Your name, Postal address, Phone number, Email address

We may also ask you from time to time to provide feedback on our programme and other events.

How do we use this information?

We may use your personal information for the following purposes:

to provide you with the services, products or information you have requested;

to administer the Opera Anywhere friends scheme;

to provide you with our regular newsletter; (we will not sell, rent or lease our newsletter list to any third parties)

to contact you about any events that you have attended;

to contact you about your support of Opera Anywhere;

to process payment details if you make a donation or a payment;

to plan future activities and to further our charitable aims; and

for administration purposes e.g. to administer donations, Gift Aid and payments.

We may also wish to provide you with information about any future events and services we think may be of interest to you. We will only use your personal information for marketing purposes if we are allowed to do this by law or if we have your consent. If you would rather not receive marketing material from us, please let us know at any time using the contact details at the end of this policy. If you agree to us providing you with marketing information, you can always opt out at a later date.

We will ensure that:

we will only contact people who have previously expressed an interest in our work

the data is processed in accordance with this Data Protection / Privacy Policy

people are given the opportunity to opt out of email communication either at the bottom of each digital communication or using the details at the bottom of this policy.

Do we share your information with anyone else?

We do not share your information with third parties for marketing purposes.

We may need to provide your information to our contractors, suppliers or selected third parties who provide services on our behalf (e.g. ticketing agencies, theatres and venues, a programme mailing house). This would only be to the extent necessary to enable you to receive those services that they are conducting on behalf of Opera Anywhere.

We may also need to disclose your information if required to do so by law or as expressly permitted under the DPA.

How do we protect personal information?

We use a secure service when you make a donation or a payment through our website or via our ticketing agency.

We also take appropriate measures to ensure that the information disclosed to us is kept secure, accurate and up to date and kept only for so long as is necessary for the purposes for which it is used. However, you should be aware that the use of the Internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal information which is transferred from you or to you via the Internet.

Right of access

You have the right to ask for a copy of the information we hold about you. If you would like a copy of some or all of your personal information, please let us know using the contact details at the end of this policy.

We want to ensure that your personal information is accurate and up to date. If any of the information that you have provided us changes, for example if you change your email address, name or payment details, or if you wish to cancel your registration, please let us know the correct details using the contact details at the end of this policy. You may ask us, or we may ask you, to correct information you or we think is inaccurate, and you may also ask us to remove information which is inaccurate.

'Cookies'

'Cookies' are small pieces of information stored on the hard drive of a user's computer which contain information about the user. The information is used to track a visitor's use of the website and to compile statistical reports on website activity.

Opera Anywhere may store information about your user preferences which we can access when you visit our site in the future. We do this to help enhance your interaction with our website.

If you want to delete any cookies that are already on your computer, please refer to instructions for your file management software to locate the file or directory that stores cookies.

If you want to prevent our cookies being stored on your computer in future, you may do so by referring to your internet browser's instructions. You can do this by clicking on the "Help" menu. Please note, however, that if you disable our cookies you may not be able to access certain areas of our site.

Links to other websites

Our website contains links to other websites. This Privacy Policy only applies to this website so when you access links to other websites you should read their own privacy policies.

How to contact us

If for any reason you wish to advise us that you do not want us to share your data, no longer require our services or do not want us to contact you, please let us know by writing to us at Opera Anywhere, 2 The Quarry, Sunningwell, Oxfordshire OX13 6RA or email info@operaanywhere.com
Tel: 01865 735910

Changes to this policy

We keep our Privacy Policy under regular review. If we change our Privacy Policy we will post the changes on this page, and place notices on other pages of the website, so that you may be aware of the information we collect and how we use it at all times.

This Privacy Policy was last updated in July 2021